

Job description and specification

1	Job	Senior BA - BA3
2	Quantity	2
3	Project summary	RPA project, apply automation process for FSOFT and some foreigner customers
4	Job Responsibilities	<ul style="list-style-type: none"> - Collaborate with stakeholders to elicit, analyze business requirement. - Consult, suggest end user to improve the productivity of to-be business process. - Specify & model requirement by modelling tools & define design options in SRS, PDD (Process Definition Document) documents. - Facilitate to solve problems, make project run smoothly. - Verify the solution outcome of Development team. - Prepare & communicate BA information to stakeholders. - Support Presale to estimate effort, make RPA proposal. - Present about RPA to customers if necessary.
5	Job Qualification	<p>Experience:</p> <ul style="list-style-type: none"> - +3 years experience in business analysis (on large, complex projects is an advantage). <p>Education/Certification</p> <ul style="list-style-type: none"> - Graduated from University or equivalent. <p>Required Skills, Knowledge and Characteristics:</p> <p><i>Must have:</i></p> <ul style="list-style-type: none"> - Fluent in verbal & non-verbal English communication. - Strong analytical & problem solving skill - Strong experience in using process & data modelling tools. - Solid experience on project documentation, defining workflow, business process development, alternatives analysis, risk assessment, and recommendation. - Experience in development product and designing business process is an advantage. - Proactive, hard-working, high responsibility and commitment are mandatory characters for candidate who wants to join our team. <p><i>Nice to have:</i></p> <ul style="list-style-type: none"> - Experience in coding is an advantage.
6	Compensation and Benefits	<ul style="list-style-type: none"> - 800\$ - 1500\$ plus “FPT care” insurance. - All benefits based on Labor Law & FPT Software’s policy.
7	Job start date	ASAP
8	Working location	Da Nang, Vietnam